



5300 Homestead Rd NE
Albuquerque, NM 87110

Behavioral Health Retrospective Clinical Review Form

(Address all areas. An incomplete form may result in a delay of your request.)

Submit completed form to:

Online: [Provider Portal](#)

Fax: [844-618-9572](tel:844-618-9572)

Date Form Completed:

Facility Information

Name of Facility:

Out of State Facility: YES NO

National Provider ID:

Address/Service Location:

Facility/Program Contact:
(Name)

Phone:

Fax:

Date of Admission:

Level of Care Requested:
(include Billing Code)

Requested Dates of Service:

Requested Number of Service Units:



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Member Information

Member Name:
(First/Last)

Member ID or SSN:

Member DOB:

Member Age:

Name of Legal Guardian:

Guardian Address:

Phone:

Consumer's currently lives with:
(homeless, parents/siblings)

Is the member involved with CYFD-CPS? YES NO

Is the member currently in custody of CYFD? YES NO

If Yes, CYFD SW Name: Phone:

Is the member involved with Adult Protective Services? YES NO

If Yes, APS SW Name: Phone:

Is member involved with CYFD Juveniles Justice Services (JJS)? YES NO

If Yes, JJS Name: Phone:

Power of Attorney (POA) Name: Phone:

Treatment Guardian Name: Phone:

DD Waiver Status:



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Retrospective Request Information

Reason Prior-authorization was not requested:

Clinical Information

Please highlight the information requested below in the clinical chart or answer questions below.

Summarize or highlight symptoms and behaviors that required the Level of Care Requested:
(Please provide specific dates and specify intensity, frequency and duration.)



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DSM Diagnoses

Include any updates during course of treatment; please note discharge information is requested separately at the end of document.

DSM Diagnosis:

(Include DSM codes)

Description of Medical Needs:

(Including DME and chronic/co-morbid conditions)

Mental Status Exam

Include any updates during course of treatment; please note discharge information is requested separately at the end of document.

Summarize or highlight Mental Status Exam during the course of treatment being requested:



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Mental Status Exam

MSE was completed by:
(Name)

Date Completed:

If not completed, why not?

Appearance and Behavior:
(posture, gestures, attire,
facial expressions and speech)

Attention:
(normal, alter, impaired)

Mood:
(normal, euphoric,
agitated, sad, etc.)

Affect:
(appropriate,
inappropriate, flat, etc.)



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Perception:
(hallucinations,
delusions, etc.)

Thought Content/Process:
(logical, de-realizations,
SI/HI, etc.)

Orientations:
(time, person,
place, circumstances)

Insight:
(good/fair/poor/absent)

Activities of Daily Living:
(i.e. within normal
limits, impaired)

Sleep:
(e.g. disturbed, early
morning awakening, etc.)



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Medications

Include any updates during course of treatment; please note discharge information is requested separately at the end of document.

Summarize or highlight medications during the course of treatment being requested:

(Please include Name, Dose, Frequency Taken, Date Started and Prescriber.)

Was member adherent to medication? YES NO

If No, why not?

Response to medication:

Course of Treatment Information

Summarize or highlight Treatment Plan:

(Include Long Term Goals, Short Term Objectives and interventions with timeframes that focus on identified problem areas in current clinical presentation documented above.)



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Discharge Information

If member discharged, please highlight discharge information in clinical chart or answer questions below.

Reason for discharge:

(describe if planned discharge/treatment completed, needs higher LOC, left AMA, elopement, other)

Mental Status Upon Discharge:

Member discharged to:

(Address/Phone Number)

If member is DC to an out of home placement/LOC

Agency Name:

Agency Contact:

PCP notified of discharge? YES NO N/A

If No, why not?

PCP Name:

Contact Information:

School notified of discharge? YES NO N/A

If No, why not?

Probation notified of discharge? YES NO N/A

If No, why not?



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DSM Diagnoses Upon Discharge

DSM Diagnosis:
(Include DSM codes)

Description of Medical Needs:
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Discharge Medications

Please include Name, Dose, Frequency Taken, Date Started, Prescriber.

Was member adherent to medication? YES NO

If No, why not?

Response to medication:

Who will monitor medications after discharge?



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Aftercare Plan

Please make an effort to schedule Follow-Up Behavioral Health Appointments within 7 days of discharge per HEDIS measure requirements.

List Scheduled appointments:

(include appointment dates and times, contact information for provider)

Barriers to successful implementation of aftercare plan?

Referred to Core Service Agency (CSA)? YES NO

CSA name:



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Additional Comments/Notes:



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