



**western sky
community care™**

5300 Homestead Rd NE
Albuquerque, NM 87110

September 26, 2022

To: All Western Sky Community Care Providers

Re: Secure Provider Portal Enhancement

Western Sky Community Care values our relationship with our provider partners and believes a key component to meeting provider needs is our Secure Provider Portal. The portal enables providers to conduct business with Western Sky Community Care from the convenience of their desktops seamlessly and in real time.

Enhancement launching September 30, 2022.

Western Sky Community Care would like to inform you of an exciting new feature that can be found in the new “Manage Practice” tab of our Secure Provider Portal. This feature will enable providers to complete practice demographic updates.

The Manage Practice Tab will be available to Western Sky Community Care Medicaid, Ambetter and Wellcare providers.

The new capabilities include:

- Allows a provider to view/change contracted practitioner demographic information
- Allows a provider to view/change contracted provider group/facility demographic information

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We believe these updates to our secure provider portal will create a more user-friendly experience and enhance your ease of doing business with us. We hope that you will take a moment to explore these new features once they are available on September 30, 2022. Additional capabilities will be made available later in the year so look out for an announcement of additional enhancements.

Please contact your local Provider Relations Representative with any questions.

As always, Western Sky Community Care thanks providers for your partnership and cooperation.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Nathan Cogburn', is positioned above the printed name.

Nathan Cogburn, MBA, BSN, RN

Vice President of Network Development
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